

Sewer Inspection Notification

Dear current resident,

NORTH SHORE GAS previously upgraded the natural gas pipes in your neighborhood. A trenchless digging technology was used to install the new pipes to minimize disruption to streets, parkways, sidewalks and lawns.

While every effort is made to avoid it, there are instances in which a natural gas line can intersect with sewer lines. A contractor for **NORTH SHORE GAS** will be checking sewer lines in your neighborhood as a precaution, beginning in the next week or so. In most cases, the contractor will be able to inspect sewer lines from the street. If unable to complete your inspection from the street, the contractor will contact you to gain access to your home or business.

The contractor also may need to inspect the section of your storm sewer line that carries rainwater between the downspouts on your building and the storm sewer. This could involve temporarily removing your downspouts. In some cases, it also may require digging a few small holes to verify the location of our natural gas pipe and your storm sewer line.

If the inspection determines your sanitary or storm sewer line was damaged during the installation of natural gas pipes, all needed repairs will be made at no cost to you. Any disruption to your downspouts, landscaping, sidewalk, parkway and/or street also will be repaired at no cost to you. Feel free to call us with questions or concerns. We apologize for any inconvenience to you and your neighbors.

Please note: If your sewer line is currently clogged or backed up, call us at 866-573-6867 before anyone attempts to clear it.

We will send a service technician to determine whether any potential conflict exists between our natural gas pipes and your sewer line.

Sincerely,

System Integrity
NORTH SHORE GAS

Safety alert



Avoid risk to you, your employees and others

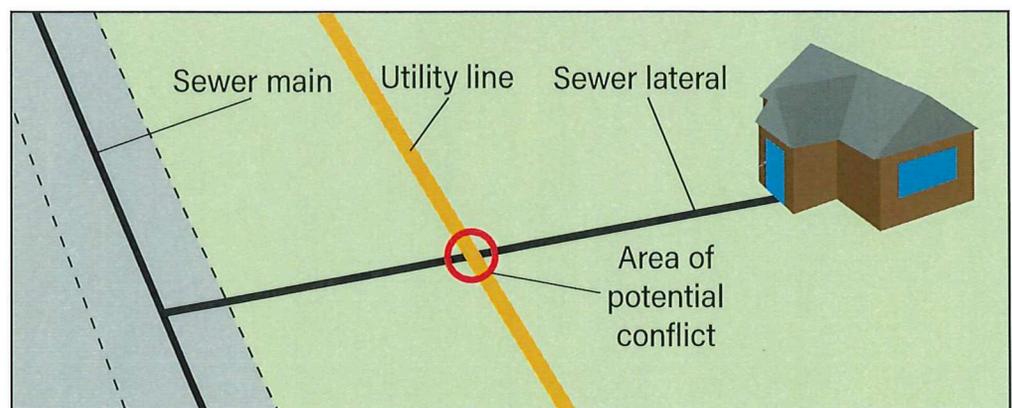
If you are called to resolve a sewer blockage in the North Shore Gas service area, please call **866-573-6867** to determine the location of our underground utilities before starting any clean-out process. There is no charge for this service. There is a possibility that a natural gas line has been inadvertently installed through a sewer line (lateral). As long as a natural gas line intersecting a sewer line is not penetrated, it poses no safety hazard; however, the equipment used to unclog sewer lines can penetrate the natural gas line and lead to the dangerous release of natural gas.

Please take immediate action if you:

- **Smell a natural gas odor** at the clean-out site or inside the building served by the sewer line.
- **See bubbles** rising through standing water or in a toilet bowl.

If these signals are present, stop what you're doing and:

- **Immediately evacuate** the premises and leave open any doors as you exit.
- **Do not turn on or off any light switches**, or use a telephone or cellphone.
- From a safe distance, **call 9-1-1** and North Shore Gas at **866-556-6004**.



NORTH SHORE GAS®

northshoregasdelivery.com